

Notice type	National Notice
Title	NCCS - Server Firmware Patch Fix and Upgrade

AFFECTED AREA

Network Control	Control Centre NCCS (Junee) Boards All Control Boards
Network Area	All areas within the defined Network Control Centre(s) and Board(s)

EFFECTIVE PERIOD

Date and time	From/at Mon, 31 Aug 2026 10:00 ACST	To Mon, 31 Aug 2026 15:00 ACST
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REFERENCE DOCUMENTS

Other notices	Empty
Train Alteration Advice	Empty
Route Access Standards	Empty
NIBs	Empty

OPERATING CONDITIONS (GENERAL DETAILS)

As per times indicated above, or until works are completed, ARTC is required to perform firmware patching and upgrades to the FlexPod hardware (UCS-X FIs) at Junee NCCS.

Most Phoenix Control Boards at Junee NCCS, as well as servers should be operationally unaffected, with no other systems expected to be impacted. Given the complexity of the work to be undertaken, there is a potential for unexpected outages, which may trigger brief interruptions to the Phoenix Control Boards, expected to be less than 20 seconds each, and they will recover automatically. Additionally, during these interruptions the ICE Radio may drop out as well.

SAFeworking ARRANGEMENTS

ARTC will have Technicians onsite at NCCS, as well as Technicians remotely monitoring the systems and performing the changes, they will assist with managing any unexpected issues.

If any unplanned outage does occur, the NCCS backup mobile phones will be used as the primary form of communications to and from the Network Control Centre. All incoming and outgoing calls to NCCS including ICE calls should be made to and from the backup mobile phones. ICE Radio users will be required to dial the backup mobile phones using the ICE "directory" or "manual" call methods.

The list of Junee NCCS backup mobile phone numbers are listed below.

NCCS Control Board	Mobile Extension
JUN: North Coast A	0418 434 378
JUN: North Coast B	0418 728 876
JUN: Sydney 1	0417 679 793
JUN: Sydney 2	0417 639 993
JUN: Sydney 3	0417 608 266
JUN: Main South A	0417 944 823
JUN: Main South B	0418 180 458
JUN: Main South C	0417 459 390
JUN: Main South D	0417 673 864
JUN: TOCO	0400 054 901
JUN: NCCS TTM	0437 395 551

Note: No changes to In Cab Equipment (ICE) units will be required as part of these works.

ADDITIONAL DETAILS

Empty

Recipients must ensure this Notice is circulated to and understood by all personnel affected by, or needing to know, its content. This Notice must be issued to all affected Competent Workers. Competent Workers who receive this Notice must follow the requirements.

CONTACTS

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APPROVED BY Delivery Support Manager South 05/08/2026